

## **COMMISSIONS EARNED FROM OFFENDER TELEPHONE SYSTEM**

Another source of revenue for the Commonwealth is the commission earned on inmates' use of telephones statewide. The DOC transfers all of this revenue to the Commonwealth's general fund. An automated enrollment system, which was installed during FY 2002, made it considerably easier for offenders to add individuals to their approved call lists. Despite the installation of the new system, there was a 17% decrease in call volume during FY 2003, (which resulted in the revenue decrease shown below). This decrease was attributed primarily to a vendor fee mark-up. The offender population decreased by 2.4% in FY 2003 which also contributed to the decrease in revenue.

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